LEGAL

Master Services Agreement

LAST UPDATED	10 November 2026
ISSUED BY	SkyLink API, sole trader (ditta individuale) established in Italy. P.IVA IT04163490123.

> STATUS
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> This document is a template pending legal review. It becomes binding only when it is signed, or incorporated by an order form that references it.

The agreement has two parts: the Key Terms below, and the Common Paper Cloud Service Agreement Standard Terms, which they incorporate by reference.

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1. Cover Page: Key Terms

Terms in capitals have the meaning given in the Standard Terms. Blanks are completed in the order form or on signature.

KEY TERM	VALUE
Provider	SkyLink API, sole trader (ditta individuale) established in Italy. P.IVA IT04163490123. Legal name and registered address as stated in the order form.
Customer	_____ (legal name, registered address and company number)
Effective Date	_____

KEY TERM	VALUE
Cloud Service	The SkyLink API, as described in the documentation from time to time, including the endpoints and features listed in the order form.
Subscription Period	12 months from the Effective Date, renewing for successive 12-month periods unless either party gives notice of non-renewal before the end of the current period. The notice period is set out in the Standard Terms.
Fees and payment	As set out in the order form. Invoices are due net 30 days from the invoice date.
Use Limits	As set out in the order form (request volume and rate limits).
Technical Support	As set out in the Service Level Agreement.
SLA	The Service Level Agreement, incorporated by reference.
DPA	The Data Processing Agreement, incorporated where the Customer's use involves personal data.
Governing Law	The laws of Italy, together with any directly applicable European Union law, as stated in the Terms of Use.
Chosen Courts	The courts of Milan, Italy, with the exception for consumers stated in the Terms of Use. A Customer contracting under this agreement is a business.
General Cap Amount	The fees paid or payable by the Customer in the 12 months before the event giving rise to the claim.
Security Policy	skylinkapi.com/security/.
Notices	To Provider: hello@skylinkapi.com. To Customer: the address in the order form.

2. Additional Terms

These terms are specific to the SkyLink API. If they conflict with the Standard Terms, these Additional Terms prevail.

- **Informational data.** The data is informational. It is not certified for navigation, air traffic control, flight dispatch or any other safety-critical use, as stated in Terms of Use section 11. The Customer must not use the Cloud Service for those purposes.
- **Third-party data.** Data that originates from third-party and public sources is provided as is, on the terms of the Data Provenance Sheet. Provider does not warrant its accuracy, completeness or timeliness.
- **No resale of raw data.** The Customer may not resell or redistribute raw data as a data feed, except under a white-label licence stated in the order form.
- **No data-ownership warranty.** For data aggregated from third-party sources, Provider gives no warranty of ownership of, or title to, the underlying data.
- **Customer terms.** The Customer's use is also subject to the acceptable-use provisions of the Terms of Use (sections 4, 5 and 11), which apply to the extent they do not conflict with the Standard Terms.

3. Standard Terms (incorporated by reference)

This agreement incorporates the Common Paper Cloud Service Agreement Standard Terms, Version 3.0 (https://commonpaper.com/standards/cloud-service-agreement/3.0), by reference. The Key Terms and Additional Terms above, and any order form, together with those Standard Terms, are the agreement between the parties.

The Common Paper Cloud Service Agreement (Version 3.0) is free to use under CC BY 4.0 (https://creativecommons.org/licenses/by/4.0/). Source: Common Paper, commonpaper.com. SkyLink has filled in the Cover Page and added the Additional Terms above; Common Paper has not reviewed or endorsed them.

4. Signature

Provider	_____ Name / title: _____ Date: _____
Customer	_____ Name / title: _____ Date: _____